

# SERVICES OFFERED TO THE RESIDENTS OF NORTH EAST LINCOLNSHIRE BY HUMBERSIDE FIRE & RESCUE SERVICE (HFRS)



HUMBERSIDE  
Fire & Rescue Service

## ① FREE HOME FIRE SAFETY CHECKS:

- This involves HFRS making an appointment with the householder and visiting their home to offer advice on how to keep their homes and families safer from the risk of fire. If required, **FREE** smoke detectors will be fitted.
- Even if smoke detectors have previously been fitted a Home Fire Safety Check can still be carried out, as home fire safety advice is given that is relevant to the occupants lifestyle.
- The visit should only take around 20 minutes and priority is given to the most vulnerable e.g. elderly.



## ② FREE SECURING OF HOUSEHOLD WHEELED REFUSE BINS:

- People have died or received serious injuries when their wheeled bin has been placed against a house door or window and set alight.
- We will make an appointment with the householder and visit their home to assess and, where feasible, secure their wheeled bin to a garden wall or similar.
- It is the responsibility of the householder to unlock their bin for emptying by the refuse service. The visit should only take around 10 minutes.



## ③ FIRE RETARDANT BEDDING / THROWS:

- Following a Home Fire Safety Check (as detailed in no.1 above), residents who smoke *and* are considered to be vulnerable (including having a disability and/or alcohol/drugs problems), may be entitled to fire retardant bedding. (Subject to stocks being available).
- It consists of a quilt and fire retardant cover and has the same appearance as a standard quilt.
- We can also supply throws (blankets) for smokers who may fall asleep in a chair or a sofa. We will make an appointment with the householder to visit and assess them.



## ④ REPORT ARSON OR THE RISK OF ARSON:

Residents may contact us to report:-

- Anybody they believe may be involved in arson.
- An accumulation of waste that may present a fire risk.
- Insecure premises, or similar, that they believe may be targeted by arsonists.
- If requested, complete confidence will be given and anonymity assured.



## ⑤ ABANDONED GAS CYLINDER REMOVAL:

- Where possible, we will arrange for any abandoned gas cylinders on waste ground or in derelict premises to be collected by our industrial partner.
- Please give an accurate location and any relevant details.



## ⑥ JUNIOR FIRESETTERS INTERVENTION SCHEME:



- Any child (with their parent's/guardians permission) who is playing with fire, matches etc. may be referred to our Junior Fire Setters Intervention Scheme by their family, school or other agency.
- The family will be contacted, given an explanation as to how the programme works and given the opportunity for us to work with the family.
- It will consist of two visits to the family home and involve us working with the child and their parent/guardian and is aimed at reducing their interest in fire.

## ⑦ ROAD & HOME FIRE SAFETY PROGRAMMES & TALKS:



- We are able to offer free talks and/or activities on either fire or road safety.
- These can be tailored to suit audiences of different ages and abilities, including any who may have special requirements.
- We also have access to an interactive 'I-CAR' simulator that gives people the experience of being involved in a road traffic collision.
- Please feel free to contact us to discuss how we may meet your needs.

***ALL OFFICIAL FIRE SERVICE PERSONNEL CARRY IDENTIFICATION CARDS AND WILL NOT BE SELLING ANY ITEMS OR SERVICES***

If you are aware of any person within North East Lincolnshire who would benefit from any of the above, please obtain their permission and refer them to us by one of the following methods:-

 <b>Post:</b>	Humberside Fire and Rescue Service Community Safety Team Fire Station Peaks Lane Grimsby DN32 9RS
 <b>Telephone:</b>	01472 372500
 <b>Fax:</b>	01472 372514
 <b>Email:</b>	nelincscpuadmin@humbersidefire.gov.uk
 <b>Arson Textline:</b>	07940 73 71 41 (Callers may remain anonymous)
 <b>Arson, or other crimes:</b>	Crimestoppers : 0800 555 111

***Please copy / pass this on to your colleagues***